NSQHS Compliance Assessment and Improvement Software

Efficiently assess and report your organisation compliance and continuous improvement with the 2nd Edition NSQHS standards

---

Compliance Self-Assessment

Australian health-service organisations must comply with the revised 2nd edition of the National Safety and Quality Health Services (NSQHS) standards to achieve and maintain their government accreditation.

The Australian Commission on Safety and Quality in Health Care (the Commission) recommends health-service providers undertake regular self-assessments against the NSQHS Standard's to optimise their chances of achieving and maintaining accreditation.

Self-assessments should identify those quality and safety actions where compliance is being achieved, including supporting evidence, and those actions where compliance is not being achieved.

Continuous Improvement

The Commission also recommends the self-assessment process should include the development and monitoring of action plans to cover any identified actions where compliance is not being achieved, allocated responsibilities and set time-frames for improvement.

Commission's Monitoring Tool

To assist providers with their compliance self-assessment and improvement obligations the Commission has developed a MS Excel® monitoring tool which its supplies free-of-charge via its website.

Unfortunately, using MS Excel® spreadsheets to manage multiple self-assessments and improvements can be a very time-consuming and frustrating task. This is where Compliance Master® can help.

Compliance Master®

Compliance Master® enables health-service providers to manage all their self-assessment and continuous improvement requirements with the one on-line software solution.

Providers can quickly assess and up-load evidence of their compliance against specified QHS requirements using the supplied checklist, or they can design their own.

Self-assessment results are automatically analysed and displayed in an easy-to-understand report, which is instantly transformed into a plan of continuous improvement (PCI) with the click of a button.

Providers can add and share corrective actions across PCI's and centrally monitor their progress through to sign-off.

Benefits

Compliance Master® will reduce the amount of time and effort your organisation spends self-assessing and reporting its compliance and continuous improvement to internal external stakeholders, including accreditation assessors.

Most importantly, it will improve your organisation's capacity to identify and correct non-compliances before they can adversely impact on its quality-of-care, accreditation, reputation and bottom-line.
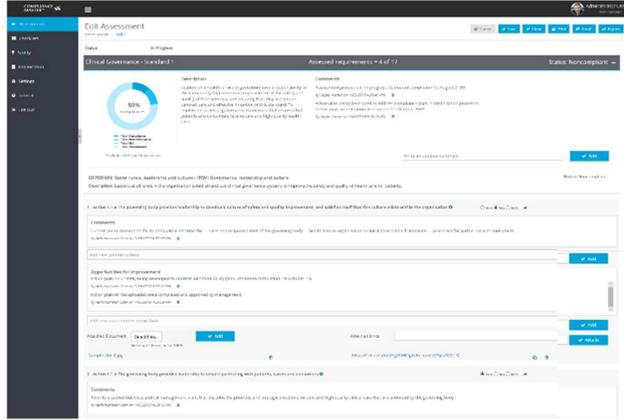
Contact us now to organise your FREE demonstration and 30-day trial.

www.compliance-master.com or info@compliance-master.com or +613 9018 5577.
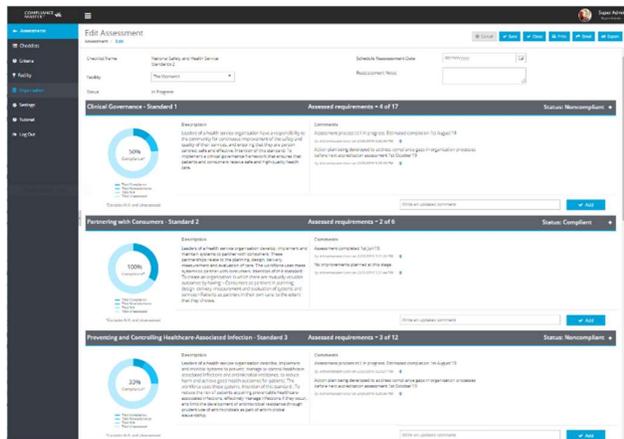
KEY FEATURES

Compliance Master®'s NSQHS solution enables health providers to manage all their self-assessment and improvement reporting requirements from the convenience of one highly secure software solution. Key features include:
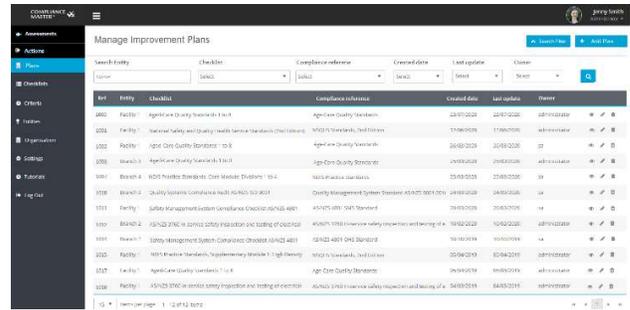
Preconfigured Checklist

- Record your self-assessment results using the supplied NSHQS checklist, or design your own.
- Securely attach supporting compliance evidence. e.g. documents, reports, records, photographs, etc.
- Attach supporting assessment notes and continuous improvement recommendations.
- View self-assessment progress and compliance results in real-time.

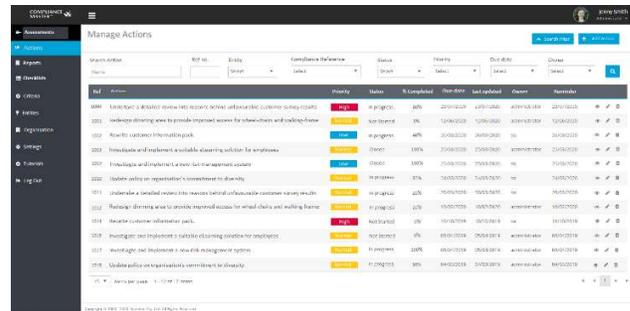## Insightful Compliance Dashboard

- Quickly benchmark and compare the compliance performance of individual facilities, departments, etc.
- Quickly understand the causes of non-compliance and what can be done to correct them.
- Quickly share compliance assessment reports with internal and external stakeholders, including accreditation assessors.

Continuous Improvement Management

- Instantly transform a self-assessment report into a PCI with the click of a button.
- Easily add and share corrective actions between non-compliances and PCI's.
- Centrally manage and monitor corrective actions through to completion; refer below.
- Download, email and share PCI's with internal and external stakeholders, including accreditation assessors.

Managing Corrective Actions

- Centrally view and manage all your organisation's corrective actions in one location.
- Assign priority-ratings and track corrective action progress through to completion.
- Receive automatic email alerts for overdue corrective actions.
- Attach evidence supporting the successful implementation and close-out of corrective actions.

SCALABLE

- Easily add additional facilities, departments and groups to your account.
- Invite new users and centrally manage their access privileges (additional may costs apply).
- Design your own checklists to manage all your organisation's compliance obligations from the convenience of one easy-to-use solution.

LOCALLY SUPPORTED

- Compliance Master® is fully supported by our team of experienced compliance and quality experts.

- ☛ Need help designing a checklist or undertaking compliance assessments? Don't worry, pick up the phone to speak to an expert located here in Australia.

SECURE

- ☛ Have peace-of-mind knowing your organisation's compliance data is securely stored and backed up daily on our government-certified cloud servers.
- ☛ Be assured knowing your organisation's data is subject to strict Australian laws governing confidentiality, security, and privacy.

WHAT NEXT?

Significant compliance, security and time-saving benefits now await those health service providers that choose to transition from the Commission's inefficient MS Excel® monitoring tool in favour of Compliance Master® to self-assess and report their continuous improvement against the NSQHS standards.

To learn more about how Compliance Master® can help your organisation improve its compliance assessment improvement processes sign-up for your FREE no-obligation 30 day trial and consultation visit www.compliance-master.com/aged-care-compliance-software/

Phone:	+61 3 9018 5577
Website:	www.compliance-master.com
Email:	info@compliance-master.com