



## Aged-Care Compliance Assessment and Improvement Software

Efficiently assess and report your organisation's compliance and continuous improvement with the aged-care quality standards

### Compliance Self-Assessments

The Aged Care Quality and Safety Commission (the Commission) recommends aged-care providers “undertake ongoing internal performance reviews against each of the Quality Standards”.

Providers must ensure all applications for re-accreditation include a recent compliance self-assessment which the Commission can request at any time, including during announced audits.

### Continuous Improvement Planning

In addition to undertaking regular compliance self-assessments the Commission requires aged-care providers to have a written and up-to-date plan of continuous improvement (PCI).

Providers are also required to revise their PCI when the Commission has made a decision regarding their non-compliance with the Quality Standards.

### Commission Templates

To assist providers with their compliance self-assessment and PCI obligations the Commission has made available two MSWord® templates.

Unfortunately, using MSWord® templates to manage and coordinate self-assessments and PCI's across multiple homes and services can be a very time consuming and sometimes frustrating task. This is where Compliance Master® can help.

### Compliance Master®

Compliance Master® enables aged-care providers to centrally manage all their self-assessment and continuously improvement requirements with the one on-line software solution.

Providers can quickly assess and up-load evidence of their compliance against each of the standards using the supplied checklist, or they can design their own.

Self-assessment results are automatically analysed and displayed in an easy-to-understand report; which is instantly transformed into a PCI with the click of a button.

Providers can add and share corrective actions across PCI's and centrally monitor their progress and implementation through to completion and sign-off.

### Benefits To You

Compliance Master® will reduce the amount of time and effort your organisation spends self-assessing and reporting its continuous improvement to internal external stakeholders, including the Commission.

Most importantly, it will improve your organisation's capacity to identify and correct non-compliances before they can adversely impact on its quality-of-care, accreditation, reputation and bottom-line.

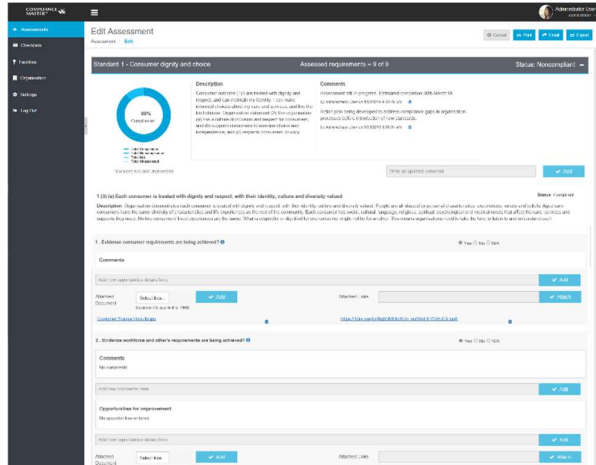
**Contact us now to organise your FREE demonstration and 30-day trial.**

[www.compliance-master.com](http://www.compliance-master.com) or [info@compliance-master.com](mailto:info@compliance-master.com) or +613 9018 5577.

## KEY FEATURES

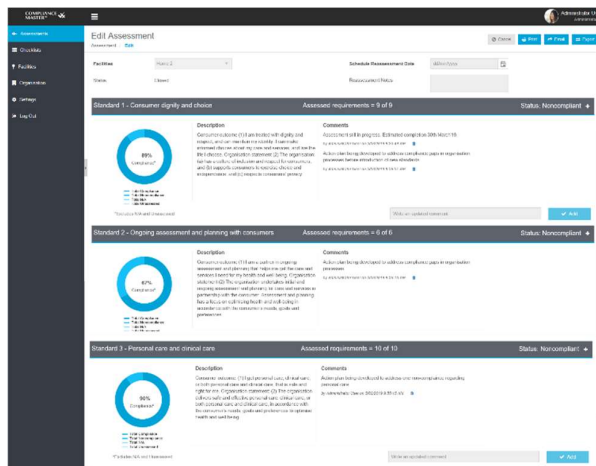
Compliance Master®'s aged-care solution enables providers to manage all their self-assessment and PCI requirements from the convenience of one highly secure software solution. Key features include:

### Pre-configured Checklist



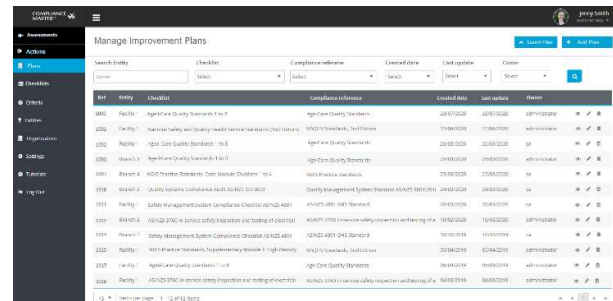
- Securely record your self-assessment results using the supplied checklist, or design your own.
- Upload and reference supporting compliance evidence. e.g. reports, records, photographs, etc.
- Attach supporting assessment notes and continuous improvement recommendations.
- View self-assessment progress and results for each home and service in real-time.

### Insightful Dashboard



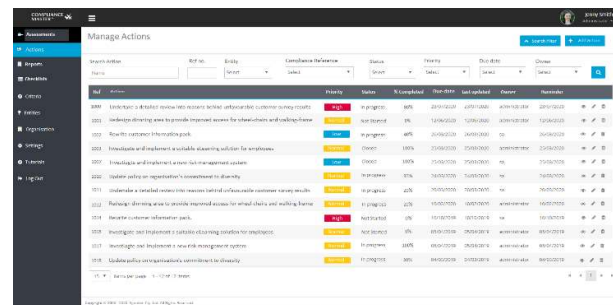
- Quickly benchmark and compare the compliance performance of individual homes and services.
- Quickly understand the causes of non-compliance and what can be done to correct them.
- Quickly share compliance assessment reports with internal and external stakeholders, including the Commission.

## Continuous Improvement Management



- Instantly transform a self-assessment report into a PCI with the click of a button.
- Easily add and share corrective actions between non-compliances and PCI's.
- Centrally manage and monitor corrective actions through to completion; refer below.
- Download, email and share PCI's with internal and external stakeholders, including the Commission.

### Managing Corrective Actions



- Centrally view and manage all your organisation's corrective actions in one location.
- Assign priority-ratings and track corrective action progress through to completion.
- Receive automatic email alerts for overdue corrective actions.
- Attach evidence supporting the successful implementation and close-out of corrective actions.

## SCALABLE

- Easily add additional homes and services to your account.
- Invite new users and centrally manage their access privileges (additional may costs apply).
- Receive ongoing industry news and compliance updates via your dashboard.
- Design your own checklists to manage all your organisation's compliance obligations from the convenience of one easy-to-use solution.
- Talk to us about integrating Compliance Master® with your other management systems.

## LOCALLY SUPPORTED

- ☛ Compliance Master® is fully supported by our team of experienced compliance and quality experts.
- ☛ Need help designing a checklist or undertaking compliance assessments? Don't worry, pick up the phone to speak to an expert located here in Australia.

## SECURE

- ☛ Have peace-of-mind knowing your organisation's compliance data is securely stored and backed up daily on our government-certified cloud servers.
- ☛ Be assured knowing your organisation's data is subject to strict Australian laws governing confidentiality, security, and privacy.

## WHAT NEXT?

Significant compliance, security and time-saving benefits now await those providers that choose to transition from the Commission's inefficient MSWord® templates in favour of Compliance Master®'s to self-assess and report their continuous

improvement against the aged-care quality standards.

To learn more about how Compliance Master® can help your organisation improve its compliance assessment improvement processes sign-up for your FREE no-obligation 30 day trial and consultation visit

[www.compliance-master.com/aged-care-compliance-software/](http://www.compliance-master.com/aged-care-compliance-software/)



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